



**speed of light**  
B R O A D B A N D  
Estate Villas of Krum Customer Service Order

**NEW**     **RENEWAL**    Acct#   
 **Internet**     **VoIP**     **Both**  
 **Residential**     **Business**

1. Monthly Service Type. Customer agrees to pay the following monthly service fee:

- \$10.00    Static IP address (1)
- \$49.95    Res Internet Up to 10 mbps & 1 mbps + VoIP
- \$69.95    Res Internet Up to 20 mbps & 1 mbps + VoIP
- \$99.95    Res Internet Up to 30 mbps & 1 mbps + VoIP
- \$18.00    VoIP\* ONLY (2)

2. Installation and Other Costs. In addition to the monthly service fees. Customer agrees to pay for the following costs (choose all that apply from below):

- \$80.00    Additional Line Drop (1)
- \$5.00    VoIP 411 Listing per line (1)

\*\* Failure to have a surge protector makes it more likely that the router or computer if directly connected will be damaged due to storms, power surges, etc.

3. Initial Term. The Term of this Agreement is month to month. Customer **must** provide 30 days' notice prior to cancellation.

4. **Customer's Initials**

I agree with the Initial Term set above and agree to review the Speed of Light Broadband's Terms of Service. A copy can be found at [www.solbroadband.com/Terms\\_of\\_Service.php](http://www.solbroadband.com/Terms_of_Service.php) Terms of Service are subject to change, upon notice, in accordance with the Terms of Service.

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Identification Number: \_\_\_\_\_

TX DL: \_\_\_\_\_

or SS#: \_\_\_\_\_

or EIN: \_\_\_\_\_

Customer's Name Printed \_\_\_\_\_

Customer's Street Address: \_\_\_\_\_

4891 Masch Branch Rd. Apt. \_\_\_\_\_

Krum, Texas 76249 \_\_\_\_\_

Customer's Billing Address if Different from Service Address:

\_\_\_\_\_  
\_\_\_\_\_

Home Phone: \_\_\_\_\_ SOL VoIP? \_\_\_\_\_

Cell Phone: \_\_\_\_\_

Bus. Phone: \_\_\_\_\_

**\*\*Must provide email address for all correspondence\*\***

**CHOOSE A BILLING OPTION:**

Auto CC:                       OR                      Auto Bank Debit:

Frequency of Payment: **15<sup>th</sup> day of every month**

Type of Card: \_\_\_\_\_

Credit Card #: \_\_\_\_\_

Expiration Date: \_\_\_\_\_

\_\_\_\_\_  
Name as it appears on the CC

\_\_\_\_\_  
Billing Address for the CC if different than above

**Auto Bank Debit Info: MUST ATTACH A VOIDED CHECK**

\_\_\_\_\_  
Name as it appears on Bank Account

\_\_\_\_\_  
Bank Name

\_\_\_\_\_  
ABA Routing Number (9- digits)

\_\_\_\_\_  
Account #

**\*\*Autopay options do not provide paper bills\*\***

**Estimated Monthly Total**

Up to 10 mbps	\$57.37
Up to 20 mbps	\$79.02
Up to 30 mbps	\$111.49
VoIP only	\$23.49

**SERVICE AND PAYMENT INFORMATION:**

The service request will be processed on the day received unless otherwise noted below.

Start date request: \_\_\_\_\_

**The initial payment is due when service is connected, if this date is after the 15th of the month, a pro-rated amount will be added to the base amounts shown above.**

After the initial payment, the package rate chosen will be charged monthly on the 15th.

Customer's Initials: \_\_\_\_\_